# Fares & prices

2025

For regular or occasional rides

together.
sustainably.
mobile.



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#### Dear Customers,

We are dedicated to climate and environmentally friendly public mobility with our many partners. A sustainable traffic revolution can, after all, only succeed with attractive and high-quality local public transport (ÖPNV) that is simple, flexible, and innovative. We rely on climate-friendly drive technologies and offer people in the city as well as in rural areas networked mobility solutions. This brochure presents our selection of tickets - no matter if you are using public transport frequently or only intend to travel by bus and train occasionally. You will learn the price levels available for the various tickets. Pages 20 and 21 contain an overview of the network tariff region. We have included a QR code on the last page to make sure that you will always know who to contact if you have any concerns regarding public transport. This will take you to the website where the addresses of the distribution points of the respective transport company are linked.

Have a safe journey by bus and train!



# **Tickets for regular rides**

#### DeutschlandTicket

**Buying in the VRR - travel nationwide:** Going anywhere in Germany by bus or train, without having to think about city or transport network boundaries? Protecting the climate and environment at the same time? That's become really easy.

The DeutschlandTicket subscription for 58.00 euros per month is available as a chip card or a digital ticket on yoursmartphone. You can purchase the DeutschlandTicket via the VRR App, the transport companies' apps, at the KundenCenters, or at the sales outlets in your area. You can carry your flatrate for local public transport in your pocket this way, using buses and trains anywhere in Germany whenever, wherever, and as often as you want.

#### Who can profit from the DeutschlandTicket?

The DeutschlandTicket will pay off if you travel by bus and train in the VRR, in NRW, or even anywhere else in Germany. It is particularly useful for commuters and frequent travellers who want to travel comfortably by bus and train while protecting the environment. The DeutschlandTicket is a personalised ticket that cannot be transferred to any other persons.

# What kinds of public transport will you be able to use?

It can be used for all local public transport vehicles in Germany, i.e., all buses, trams, light rail and subway trains as well as to travel in 2nd class in any city trains, regional trains, and regional express trains. The DeutschlandTicket cannot be used for any long-distance trains (e.g., ICE, IC, EC) or with any private providers such as FlixTrain.

Price	EUR 58.00 per month as a subscription
Area of application	Anywhere in Germany, any number of journeys on buses, trains, and local trains in 2 <sup>nd</sup> class
Period of validity	Valid every day, around the clock
Ticket type	Personalised season ticket, valid in conjunction with photo ID
Transferability	no
Passenger transport	no (exception: children younger than six years of age)
1st class in regional transport	yes, with the ZusatzTicket, 1st class monthly ticket, or 1st class sub- scription ticket (usable anywhere in the VRR) or alternatively the NRWupgrade1.Klasse (usable anywhere in NRW)
Bicycle transport	yes, with the FahrradTicket, monthly bicycle ticket, or bicycle subscription ticket (usable anyw- here in the VRR) or alternatively the NRWupgradeFahrrad (usable anywhere in NRW)
Taking along a dog	yes (anywhere in NRW)
Mobility guarantee	yes (anywhere in NRW), reimbursement of costs in case of delay  up to EUR 30.00 between 5 am and 8 pm  up to EUR 60.00 between 8 pm and 5 am
Sale	in the apps of VRR and transport companies, as a digital ticket in the ticket shop, as an eTicket on a chip card in the KundenCenter

#### DeutschlandTicket Schule

#### What is the DeutschlandTicket Schule?

The DeutschlandTicket Schule is a discounted bus and train ticket (chip card) for pupils. Pupils can use the ticket to travel all day, to school and in their free time alike. The ticket is valid anywhere in Germany around the clock.

# How do I get the DeutschlandTicket Schule and what does it cost?

The prerequisite for a DeutschlandTicket Schule is that the school authority of your school has contractually chosen the DeutschlandTicket Schule. If the route to the nearest school is longer than 3.5 km, you may be entitled to travel expense coverage. For primary school children, the required distance is only 2 km. For upper secondary schools, the limit is 5 km. Please contact your school's secretary directly to verify eligibility and receive the corresponding application. Entitled persons will only pay the legally required shares (EUR 7.00 or EUR 14.00 per child). If you do not have any claim to transport expense coverage, you can purchase a DeutschlandTicket Schule for your child as a self-payer at EUR 38.00 in a subscription that can be terminated every month. You can find an application at www.vrr.de.

# Can I continue using a SchokoTicket if the school authority of my school has chosen the Deutschland-Ticket Schule?

If the school authority chooses the DeutschlandTicket Schule, pupils of the respective school can only use the DeutschlandTicket Schule anymore. This applies to claim holders as well as to self-payers. The ticket switch enlarges the area of application without any financial disadvantages.

# Can I purchase a DeutschlandTicket even if my school has still chosen the SchokoTicket?

You can terminate your current SchokoTicket with your transport company and purchase a regular DeutschlandTicket there

Price	EUR 38.00 per month as a subscription
Area of application	Anywhere in Germany, any number of journeys on buses, trains, and local trains in 2 <sup>nd</sup> class
Period of validity	Valid every day, around the clock
Ticket type	Personalised season ticket, valid in conjunction with photo ID
Transferability	no
Passenger transport	no (exception: children younger than six years of age)
1 <sup>st</sup> class in regional transport	yes, with the ZusatzTicket, 1st class monthly ticket, or 1st class sub- scription ticket (usable anywhere in the VRR) or alternatively the NRWupgrade1.Klasse (usable anywhere in NRW)
Bicycle transport	yes, with the FahrradTicket, monthly bicycle ticket, or bicycle subscription ticket (usable anyw- here in the VRR) or alternatively the NRWupgradeFahrrad (usable anywhere in NRW)
Taking along a dog	yes (anywhere in NRW)
Mobility guarantee	yes (anywhere in NRW), reimbursement of costs in case of delay up to EUR 30.00 between 5 am and 8 pm up to EUR 60.00 between 8 pm and 5 am
Sale	in the apps of some transport companies as a digital ticket, as eTicket on chip card at the KundenCenter

#### DeutschlandTicket Sozial

#### What is the DeutschlandTicket Sozial?

The DeutschlandTicket Sozial is a discounted bus and rail ticket for eligible customers. The ticket is valid anywhere in Germany around the clock.

# What does the DeutschlandTicket Sozial cost and how long is it valid?

You can purchase the DeutschlandTicket Sozial for EUR 48.00 in a subscription that can be cancelled every month. If you no longer need it, you can terminate your DeutschlandTicket free of charge by the 10th day of a month, effective at the end of the month. If you do not terminate it, it will be renewed month by month and the amount of EUR 48.00 will be debited from your account accordingly. **Example:** If you no longer wish to use the DeutschlandTicket Sozial from March onwards, terminate it by 10 February with the transport company from which you bought it.

## How can I purchase the DeutschlandTicket Sozial?

You are eligible for the DeutschlandTicket Sozial, among other things, if you receive unemployment benefits II and social benefits (SGB II), social assistance (SGB XII), housing benefit, or if you are entitled to benefits under SGB VIII, benefits under the Asylum Seekers' Benefits Act (Asylbewerberleistungsgesetz), or benefits under the Federal Pensions Act (Bundesversorgungsgesetz).

# You are not certain whether you are eligible for the DeutschlandTicket Sozial?

Inquire from your local authority in your city. They will also provide the required certificate of eligibility (carrier card) or a notice for purchasing a DeutschlandTicket Sozial to you. Take this certificate of eligibility to your transport company and obtain the DeutschlandTicket Sozial there.

Price	EUR 48.00 per month as a subscription
Area of application	Anywhere in Germany, any number of journeys on buses, trains, and local trains in 2 <sup>nd</sup> class
Period of validity	Valid every day, around the clock
Ticket type	Personalised season ticket, valid in conjunction with photo ID
Transferability	no
Passenger transport	no (exception: children younger than six years of age)
1 <sup>st</sup> class in regional transport	yes, with the ZusatzTicket, 1st class monthly ticket, or 1st class sub- scription ticket (usable anywhere in the VRR) or alternatively the NRWupgrade1.Klasse (usable anywhere in NRW)
Bicycle transport	yes, with the FahrradTicket, monthly bicycle ticket, or bicycle subscription ticket (usable anyw- here in the VRR) or alternatively the NRWupgradeFahrrad (usable anywhere in NRW)
Taking along a dog	yes (anywhere in NRW)
Mobility guarantee	yes (anywhere in NRW), reimbursement of costs in case of delay  up to EUR 30.00 between 5 am and 8 pm  up to EUR 60.00 between 8 pm and 5 am
Sale	in the apps of VRR and transport companies, as a digital ticket in the ticket shop, as an eTicket on a chip card in the KundenCenter

# Out and about with eezy bus and train

eezy VRR lets you start your journey on the bus or train spontaneously. You can pay right with your Smartphone. How does it work? A new check-in and checkout system calculates the fare based on your distance travelled in linear distance. You will only be charged for the shortest distance between start and end stops!

#### How does eezy work?

- download the VRR app or the app of a transport company from the Google Play Store or the App Store
- register in the app's ticket shop, file your means of payment, switch on GPS, and activate mobile data
- Check in travel check out
- The fare will be charged automatically after your ride

#### What does eezy cost?

A basic fee of EUR 1.73 will be charged per trip with eezy VRR. The fare per linear kilometre or part on a linear kilometre, charged at EUR 0.29, will be added to this.

# Does eezy VRR have any built-in cost protection?

VRR has a practical price cap per ride. If the ride with eezy VRR would be more expensive than the regular VRR EinzelTicket at the required price level, the fare will be reduced to that of the respective EinzelTicket price. The maximum to be paid per month is capped at EUR 58.00.

# Would you like to travel anywhere in NRW? It's no problem with eezy!

The new eezy fare will let you travel easily anywhere in NRW. Check in comfortably at the starting stop before setting out and check out again at your destination stop. The app will also automatically calculate the correct fare for journeys anywhere in NRW.

# Set out all eezy:



Start your journey by CHECK-IN via the app before boarding the vehicle.



You will receive a digital driving permit to show on your smartphone during an inspection.



End your trip via the app using CHECK-OUT after leaving the vehicle. The fare is calculated and debited automatically.

# Passenger transport, 1st class, and bike easily booked with eezy

#### Passenger transport

You can add up to ten adults and an unlimited number of children to your eezy journey.

Fare per adult	Fare per child*
Charged at the same basic and linear kilometre price as for the booking person	- 50% discount on the adult price for each child accom- panying your journey

<sup>\*</sup>younger than 15 years of age

Taking along passengers is linked to the 24-hour period of the booking person.

#### Bicycle transport in the VRR

Bicycle transport with ezzy VRR is charged at a flat rate of EUR 4.40 per trip and bicycle. The validity period is linked to the 24-hour period of the booking person.

# Supplementary booking 1st class in VRR

1st class travel is possible with eezy VRR. A flatrate surcharge of 50% on the basic and beeline price is levied for use per person and journey, which in the VRR amounts to a maximum of EUR 43.35 in a 24-hour period. Additional booking of 1st class applies to all ticket users who are entitled to travel.

# Price cap for 24 hours

The 24-hour period starts with check-in for the first ride and ends 24 hours later. If you make several rides with eezy during this period, automatic cost protection is also built in for you. You will pay no more than EUR 28.90 (per person, in 2nd class) for your journeys within the VRR with eezy VRR. The corresponding price cap is EUR 34.50 for travelling across NRW. The 24-hour price cap applies separately for any passengers taken along.

# Price table at a glance for eezy VRR and eezy.nrw

Ticket features	eezy (VRR)	eezynrw
Basic fee	1.73	1.84
Price per linear kilometre	0.29	Total linear kilometre fares
Price cap per trip	Per price level on the basis of a EinzelTicket	-
Price cap for 24 hours (2nd class)	28.90	34.50
Price cap per month	58.00	58.00
1 <sup>st</sup> class in regional transport	50% surcharge per person and ride (max. EUR 43.35 per 24 hours)	50% surcharge per person and ride (max. EUR 51.75 per 24 hours)
Passenger transport	Charged at the same basic and linear kilometre price as for the booking person	
Child transport (for children up to 15 years of age	50% discount per child and ride	50% discount per child and ride
Bicycle transport	EUR 4.40 for 24 hours	EUR 5.90 for 24 hours

Prices in euros



**Advice:** You can use the **VRR app** to calculate how much your ride will cost with eezy before setting out.

Find an overview of all eezy network tariffs at **www.vrr.de/eezy**.

# **Overview of subscription tickets**

Other subscription tickets are also available to supplement the DeutschlandTickets. Some of these have additional benefits that are shown here in comparison. Detailed information can be found at **www.vrr.de**. The DeutschlandTicket is always cheaper by comparison.

Ticket fea- tures	around the clock in the chosen Area of application	optionally transferable	1 <sup>st</sup> class	bicycle transport around the clock
Deutschland- Ticket	<b>√</b> Germany-wide	_	-	-
Deutschland- Ticket Schule	<b>√</b> Germany-wide	-	-	-
Deutschland- Ticket Sozial	<b>√</b> Germany-wide	-	-	-
Ticket2000	at the chosen price level	<b>√</b>	-	<b>√</b>
Ticket1000	at the chosen price level	-	-	-
BärenTicket	<b>√</b> VRR-wide	-	1	✓
YoungTicket- PLUS	<b>√</b> VRR-wide	-	-	✓
SchokoTicket	<b>√</b> VRR-wide	-	-	-
SozialTicket	in A/district price level	-	-	-

<sup>\*</sup>until 3 am on the following day

It is also useful if you are only travelling within your city or in the VRR area.

		Extras		
		Mon - Fri after 7 pr and on pu	m; all day on iblic holiday:	
Mobility guarante (see pag			Free tak	ing along
up to EUR 30 between 5 am and 8 pm; up to EUR 60 between 8 pm and 5 am	up to EUR 60 around the clock	Area of application	1 person	3 children (6 - 14 years)
✓	-	✓ Germany-wide	-	-
✓	-	✓ Germany-wide	-	-
✓	-	✓ Germany-wide	-	-
-	<b>√</b>	<b>√</b> VRR-wide	<b>√</b>	✓
1	-	-	-	✓
-	<b>√</b>	√ VRR-wide	1	<b>√</b>
✓	-	√ VRR-wide	✓	-
✓	-	<b>√</b> VRR-wide	-	-
✓	-	-	1	-

# **Overview of subscription ticket prices**

Ticket	Germany-wide
DeutschlandTicket	58.00
DeutschlandTicket Schule	38.00
DeutschlandTicket Sozial	48.00

Ticket2000	A1	A2
Monthly pass*	109.50	109.50
Subscription pass	96.30	96.30
9 a.m. monthly pass*	81.30	81.30
9 a.m. subscription pass	71.50	71.50
Ticket1000	A1	A2
Monthly pass*	97.10	97.10
Subscription pass	85.30	85.30
9 a.m. monthly pass*	72.10	72.10
9 a.m. subscription pass	63.30	63.30
BärenTicket	A1	A2
Subscription pass	-	_
YoungTicket PLUS	A1	A2
Monthly pass	-	-
Subscription pass	-	-
SchokoTicket	A1	A2
Self-payer in subscription	-	-
Self-payer 3 <sup>rd</sup> contract in subscription	-	-
Self-payer from 4 <sup>th</sup> contract onwards in subscription	-	-
SozialTicket		
Monthly pass		

<sup>\*</sup>Available online as a 30-day pass with a flexible starting date.

Subscription pass



А3	В	С	D
109.50	153.10	201.70	252.50
96.30	134.50	177.30	221.90
81.30	116.70	152.00	191.50
71.50	102.50	133.70	168.40
А3	В	С	D
97.10	139.30	188.30	233.40
85.30	122.50	165.60	205.20
72.10	103.50	139.30	175.00
63.30	91.00	122.50	153.80
А3	В	С	D
-	-	-	112.00
А3	В	С	D
-	-	-	88.30
-	-	-	75.00
А3	В	С	D
-	-	-	45.45
			22.70
	-	_	22.70

# A/district

47.60

41.80

# Good reasons for subscription tickets

**Termination possible at any time:** You can terminate your VRR subscription ticket at the end of the month at any time. The term of your subscription is extended by one consecutive month from time to time if the transport company has not received notice of your termination by the last day of the current month. You can terminate DeutschlandTickets at the end of the month by the 10th day of the month every month. A termination fee generally is not charged.

# **VRR** extension tickets

#### ZusatzTicket

The **ZusatzTicket** extends the benefits of your ticket (you need one ZusatzTicket **per person**, **ride**, and **additional benefit**).

ZusatzTicket	4.40
ZusatzTicket of 4	15.80

Prices in euros

# Bicycle transport

The FahrradTicket is valid for 24 hours, starting at the time of validation. The monthly bicycle ticket and the bicycle subscription ticket are valid for one month and are invoiced monthly.

FahrradTicket for 24 hours*	4.40
Monthly bicycle ticket**	33.45
Bicycle subscription ticket**	33.45

<sup>\*</sup>Prices in euros

<sup>\*\*</sup>Prices in Euro per month

# 1st class in regional transport

If you want to use 1st class regularly, you can buy the following products for the VRR area:

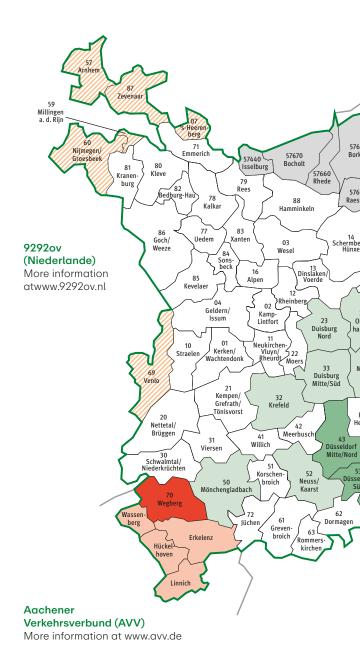
1st monthly ticket	53.05
1st class subscription ticket	53.05

Prices in Euro per month

The SchokoTicket, YoungTicketPLUS, SozialTicket, and Semesterticket are not eligible for adding 1st class.

For more information on NRW products, see pages 26-29.

# **VRR** operating tariff area

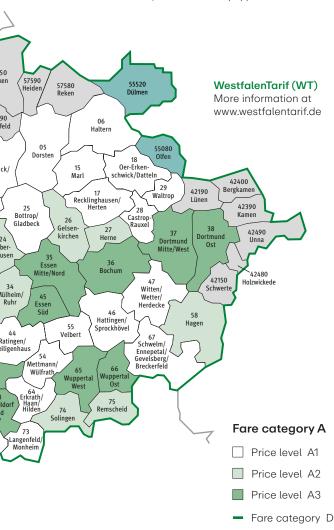


20

- VRR fares only valid on certain lines and only for through-transit.

  VRR fares valid on all lines, but only for through-transit.

  KombiTickets not valid.
- VRR fares valid on all lines, but only for through-transit.
- Tariff zones of the AVV, which can be driven with the SchokoTicket.
- VRR tariff only applies to SchokoTickets throughout the tariff area. For all other VRR tickets, the VRR tariff only applies to line 017.



# Verkehrsverbund Rhein-Sieg (VRS)

More information at www.vrs.de

# **VRR** fare categories

#### **Short trips**

With a Kurzstrecken-Ticket (short trip ticket) you can generally travel up to three stations or 1.5 kilometres away. They are valid for 20 minutes from the time of validation, and are exclusively for direct trips. You may only use short trip tickets in buses, trams and underground railways (U-Bahn), however not on XBussen, regional express (RE) trains, regional® trains, or urban railways (S-Bahn).

#### Fare category A

Price level A usually applies to rides within a city or for two adjacent honeycomb cells of different tariff zones:

A1 in smaller cities and towns

A2 in eleven larger towns and cities with good public transport networks

**A3** in five large cities with very dense and high-quality local transport service



Example: Fare category A1 Wesel

# Fare category B

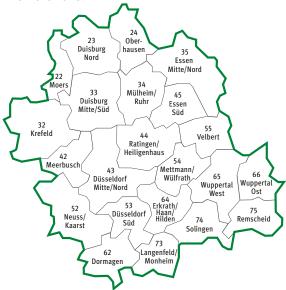
In fare category B, select a central fare zone from which you can travel into the directly adjacent fare zones. Note that the central fare zone does not need to be the fare zone in which you reside. You could, for example, live in Mettmann, but choose Velbert as your central fare zone.



Example: Fare category B with central fare zone Velbert and neighboring fare zones.

## Fare category C

In fare category B, select a central fare zone from which you can travel into the directly adjacent fare zones. Note that the central fare zone does not need to be the fare zone in which you reside. You could, for example, live in Mettmann, but choose Velbert as your central fare zone.



Example: Fare category C with region no. 15

# Fare category D

With tickets of fare category D, you can travel anywhere within the entire VRR network.

Overview of fare category D on pages 20 and 21.

# **Tickets for occasional rides**

## EinzelTicket (single ticket)

A single ticket is valid in the respective area of validity up to the desired stop. You may change transport any number of times. Round trips and return journeys are excluded, however. No change of transport and no use of XBuses and SPNV connections such as city trains is permitted for short distances.

# 4erTicket (4 trip ticket)

It will be valid for four individual rides in the respective area of validity to the desired stop. You may change transport any number of times. Round trips and return journeys are excluded, however. No change of transport and no use of XBuses and SPNV connections such as city trains is permitted for short distances.

## Fare categories

	Short trips	Α	В	С	D
Period of validity from ticket validation	up to 20 min.	up to 90 Min.	up to 2 hrs.	up to 3 hrs.	up to 5 hrs.

# Fare categories

Ticket	Short trips	A1/A2/A3	В	С	D
EinzelTicket Adults	2.20	3.60	7.40	15.60	18.90
EinzelTicket Children*	2.00				
4erTicket Adults	7.60	13.20	27.70	57.50	68.60
4erTicket Children*		7.4	0		

<sup>\*</sup>younger than 15

#### 24-StundenTicket

The 24-StundenTicket keeps you mobile alone or in a group of up to five by allowing use of any buses, trams, and trains (2nd class) of the ÖPNV. The ticket is valid for 24 hours, starting at the time of validation. Travel as often as you like within your area of validity during this period. The 24-StundenTicket is paid off at the third trip already, and at the second one even in price level D.

## Fare categories

Ticket	Α	В	С	D
24-StundenTicket (Price for one person)	8.80	17.90	30.80	36.50
24-StundenTicket per additional person (up to 5 persons at most)	+4.40	+5.10	+5.90	+6.60

Prices in euros

Find more information and tickets for occasional trips online at www.vrr.de.



## **Tickets for all of NRW**

## SchönerTagTicket NRW Single/5 persons

Do you want to enjoy travelling for an entire day throughout NRW without restrictions? With the SchönerTagTicket NRW Single, you can travel on any buses, railways and trains (2nd class) that are on the public local transport networks of North Rhine-Westphalia. If you would prefer to travel around NRW as part of a group or with your family, the SchönerTagTicket 5 Person is the rightchoice for you. Up to five adults can travel for one day on public local transport networks throughout NRW. Individual travellers have the same option to travel with any number of their own children or grandchildren who are 14 years and younger, plus one additional person. The tickets are valid Monday through Friday from 9 a.m. until 3 a.m. of the following day on Saturdays, Sundays and on public holidays all day lona.

#### SchöneFahrtTicket NRW

With the SchöneFahrtTicket NRW, from the time of validation you can travel for two hours on public local transport buses, railways and trains anywhere in NRW (2nd class). During this time you can travel as far as you like. You can change as many times as you wish, but circular trips and return trips are not allowed.

SchönerTagTicket NRW Single	38.60
SchönerTagTicket NRW 5 persons	56.60
SchöneFahrtTicket NRW (Adult)	24.70
SchöneFahrtTicket NRW (Child)	12.40

Prices in euros

You can acquire the SchönerTagTicket NRW and the SchöneFahrtTicket NRW in the VRR App and the transport companies' apps, at all DB sales points, ticket vending machines, and in VRR KundenCenters as well as in the KundenCenters of the VRR transport companies, and in some cases also directly from the bus drivers anywhere in North Rhine-Westphalia.

## FahrradTagesTicket NRW

Would you like to take your bike along on a ride NRW now and then? The FahrradTagesTicket NRW is the right choice for you then. You can combine it with any ticket from the NRW tariff, time tickets, or tickets for occasional rides in the VRR.

Eabyrad	TagesTicket	мом
	Toldesticket	INEVV

5.90

Prices in euros

#### NRWupgradeFahrrad

You will need a NRWupgrade subscription to regularly take your bike along anywhere in NRW. It can be acquired for EUR 44.80 per month to supplement your DeutschlandTicket and subscription ticket. It will allow you to take along your bicycle for one month anywhere in NRW.

NRWupgradeFahrrad

4480

Prices in Euro per month

# NRWupgrade1.Klasse

You can purchase a 1st class subscription ticket in addition to your DeutschlandTicket and Ticket2000, Ticket1000, and BärenTicket for an additional EUR 79.30 per month. It will allow you to take along your travel in 1st class for one month anywhere in NRW. Furthermore, you may use the EinfachWeiterTicket NRW 1st class for individual rides in 1st class in NRW, see page 30.

NRWupgrade1.Klasse

79.30

Prices in Euro per month

#### EinfachWeiterTicket NRW

The EinfachWeiterTicket NRW lets you travel simply and easily in NRW. It requires a time ticket (monthly ticket/subscription ticket) or a network-wide KombiTicket (see p. 33) of VRR, AVV, WT, or VRS, or a time ticket for the NRW tariff.



The flatrate connection ticket will expand your ticket to rides beyond your network area. The ticket will be valid in any public transport in NRW for six hours from validation. You may change any number of times, but circular trips and return trips are not allowed.

	1 <sup>st</sup> class	2 <sup>nd</sup> class
EinfachWeiterTicket NRW <b>Adult</b>	12.30	8.20
EinfachWeiterTicket NRW <b>Child</b> *	6.20	4.10

<sup>\*</sup>younger than 15 Prices in euros

## SchöneFerienTicket NRW (school holiday ticket)

Pupils and students who are under 21 years of age can explore all of NRW with the SchöneFerienTicket NRW (school holiday ticket). The ticket is valid in all of North Rhine Westphalia during the Easter, summer, autumn or Christmas school holidays in all public local transport buses, railways and trains (2nd class). If the school holiday begins on a Monday, the tickets can also be used for travel during the previous weekend. If the end of the school holiday falls on a Friday, it is valid until the Sunday (inclusive) after this last official day of the school holiday.

Christmas 2024/25: 21.12 06.01.	34.90
Easter 2025: 12.04 - 27.04.	36.80
Summer 2025: 12.07 26.08.	73.60
Autumn 2025: 11.10 26.10.	36.80
Christmas 2025/26: 20.12 06.01.	36.80

Prices in euros

Learn more online at www.mobil.nrw.



# **Important notes**

#### Timetable app

Would you like to travel by bus and rail and do you need information and services for your journey? With the VRR timetable app and the timetable apps from the local transport companies for iOS and Android you can always have your own personal travel companion with you. Simply enter your starting location and your final destination and the app will show the local transport connections you need to take. If there should be any service interruptions during your journey, you shall be informed of this on your smartphone. You can download the apps from the respective app stores.



# Pet transport

Pets may be taken along free of charge on local public transport and SPNV both in the VRR and anywhere in NRW. Safety and order of the operation as well as passengers travelling with the vehicle must not be impaired by taking along pets.

#### Bicycle transport

Generally speaking, the transport companies are happy to take along your bicycle. In the interest of all passengers, however, this will depend on the time of day, traffic volume, and the available space. Therefore, please enquire in advance about the respective rules of your transport company. If you want to carry a bicycle in the network area, you generally need a FahrradTicket that will be valid for 24 hours after validation. Some tickets include bicycle transport in the ticket features, however. Pages 14 and 15 will tell you whether your ticket allows you to take along a bike free of charge, or whether you need a FahrradTicket. For a day trip beyond the borders of the network tariff area, you can use the FahrradTages-Ticket NRW in combination with a cash ticket or time ticket of the VRR or any other ticket of the NRW tariff.

#### KombiTicket

The KombiTicket combines the ticket for admission to an event with a ticket for transport on the VRR network. If you attend events such as conferences, concerts, sporting events or amusement parks, then in some cases your admission ticket also serves as a bus and train ticket

It is easy to find out if this is the case just by taking a look at your ticket. If it is also valid as a KombiTicket, this will be written on the ticket.

The tickets are valid on the day of the event and are good for the trip to and from the event location. You can obtain your KombiTicket from the event organiser or its vendors and at all sales point that have a KombiTicket logo.

The KombiTickets entitle the holder to travel in 2<sup>nd</sup> class on any buses, trams, light rail vehicles, city trains, the Wuppertal suspension railway, and the surcharge-free trains of the railway companies for the respective areas of validity.

#### Mobility guarantee

We always want to bring you to your destination speedily. If we are ever unable to do so, e.g. due to congestion, parking offenders, or vehicle issues, you will profit from the mobility guarantee that we offer for all VRR- and NRW-tariff tickets.

It applies when the local transport you want to use is cancelled or if it is at least 20 minutes behind schedule when leaving the departure stop. You must get on the alternative means of transport chosen within 60 minutes. If you use an IC/EC or ICE, a taxi or a sharing option (e.g. car, bike, e-scooter sharing, on-demand transport) for your trip instead, we will reimburse part of the additional costs arising for it.

Users of the Ticket2000 or BärenTicket can receive up to **EUR 60.00** around the clock. Users of other tickets will receive up to **EUR 30.00** between 5 a.m. and 8 p.m., and up to **EUR 60.00** from 8 p.m. to 5 a.m.

To claim this reimbursement, simply submit your application to your traffic provider within 14 calendar days after the delay. You can get the form for it from your Kunden-Center or download it from www.vrr.de.

# Your contact at the VRR

Find your points of contact in the VRR on https://www.vrr.de/de/service/vertriebsstellen/



## Subscription terms

You can view the detailed subscription terms as well as our conditions of carriage and tariff provisions at the KundenCenter or online at www.vrr.de.

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All information without guarantee.



Mobile timetable information and ticket purchase with the VRR app



Do you still have questions? Our staff will be happy to help you:

# Service Telephone 0 800 6/50 40 30

(free of charge from any German network)
You may contact the Smart Number around the clock.

#### Online timetables

www.vrr.de

Verkehrsverbund Rhein-Ruhr Augustastraße 1 45879 Gelsenkirchen

We wish you a pleasant journey your Verkehrsverbund Rhein-Ruhr

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