



Online ordering process - D-Ticket Jobticket

Example of the ordering process and mobile tickets

November 2024

Accessing the ordering process



the link for the ordering process can also be found on bahn.de

DB

Deutschland-Ticket Jobticket DTV

With this ticket, you can travel to work in a relaxed and cost-effective way. Your ticket is significantly cheaper than a regular season ticket.

Company code*

The company code will be provided to you by your company.

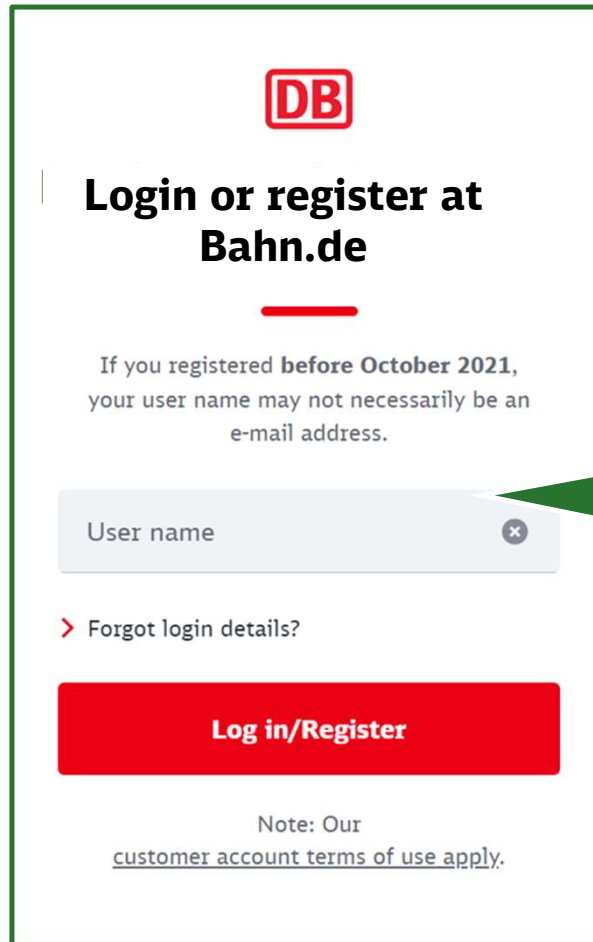
Check

Individual company code is communicated by the company to the employees



if the settings of your device or browser are set to English, the online ordering process will automatically be in English

Log in with your Bahn.de account



The screenshot shows the login/register page for Bahn.de. At the top is the DB logo. Below it is the heading "Login or register at Bahn.de" with a red underline. A note states: "If you registered before October 2021, your user name may not necessarily be an e-mail address." There is a text input field for "User name" with a clear button (x). Below the field is a link: "> Forgot login details?". A large red button labeled "Log in/Register" is centered. At the bottom, a note says: "Note: Our [customer account terms of use apply](#)."

The page for logging in to bahn.de will then open. You can use an existing account or register here.

This account can also be used in the subscription portal.

Selection of ticket and company-specific additional information



Ticket Customer Data Traveller Bank Details Order

Your ticket

Deutschland-Ticket Jobticket DTV 55,10 € monthly

Valid from January 2025

Deutschland-Ticket Jobticket DTV (deutschlandweit)

Personal subscription ticket, non-transferable. 2nd class. The ticket is valid throughout Germany for any number of journeys on all local trains and all public transport within transport associations (S-Bahn, U-Bahn, streetcar, bus), regional tariffs and participating transport companies. The fare regulations of the respective fare provider apply.

Information

I receive my ticket as a

mobile ticket in DB Navigator for Android (version 8.0 or higher) and iOS (version 15.0 or higher)

Your benefits:

- ✔ Ticket always at hand in DB Navigator for Android (version 8.0 or higher) and iOS (version 15.0 or higher)
- ✔ After approval from your employer: load the ticket into the app and set off immediately
- ✔ If necessary, transfer your mobile phone ticket easily and securely to a new device
- ✔ Less waste and CO2 thanks to elimination of production and shipping

Please note:

- A smartphone is required to use the mobile ticket. Printing or sending the ticket is not possible.
- All BahnBonus participants who have entered their BahnBonus/BahnCard number in their customer account automatically collect BahnBonus points. Not yet a BahnBonus member? Register right here: bahn.de/bb-anmeldung

When would you like to begin?

Valid from*
September 2024

The subscription renews automatically. Cancellation via mobile ticket or subscription portal are possible until the 10th of each month. Please do not order more than one ticket. You will receive all information about your mobile ticket by email after your company approved your order.

Your price:
Deutschland-Ticket Jobticket DTV (deutschlandweit) 55,10 €
55,10 € monthly

We debit each instalment from your account on a monthly basis.

From January 1, 2025, the new monthly price for the Deutschland-Ticket will be 58,00 euros. The new monthly fare for the Deutschland-Ticket Jobticket depends on the agreements with your employer.

Back Continue

* Required data

Several additional details that employees can add (such as department in the company) can be requested on a company-specific basis as a mandatory field.

A **short information** text and the **default for the input** (e.g. numeric with 8 digits) **can be configured**.

Selection of **1st day of validity** up to 3 months in advance

Customer data and details of the traveler



Your data

Salutation* Title
Please select N/A

First name* Last name*
First name Last name

Date of birth*
tt-mm-yyyy

Address & Contact

Street* House number*
Street House number

Addition to address
Addition to address

Postal code* City/Town*
Postal code City/Town

Country*
Germany

Email* Phone
Email Phone

Your price:
Deutschland-Ticket Jobticket DTV (deutschlandweit) 55,10 €
55,10 € monthly

We debit each instalment from your account on a monthly basis.

From January 1, 2025, the new monthly price for the Deutschland-Ticket will be 58,00 euros. The new monthly fare for the Deutschland-Ticket jobticket depends on the agreements with your employer.

Back To Traveller

Entering the **order data**

We recommend that the ticket user places the order, as the mobile ticket can then be delivered directly and all the data is available. In this way, the customer can be looked after directly in the subscription center and the subscription portal can be used.

Who travels with the ticket?

I use the ticket myself
Traveller
Frauske Example

I am ordering for another person

Your price:
Deutschland-Ticket Jobticket DTV (deutschlandweit) 55,10 €
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Back To Bank Details

* Required data

Select traveller

You can also order for another person: both receive an email to confirm receipt

Entering the payment data



Bank details

Account holder
Frauke Example

IBAN*

IBAN

SEPA Core Direct Debit*

I authorize DB Vertrieb GmbH (Europa-Allee 78-84, 60486 Frankfurt am Main, Germany) to collect payments from my account by SEPA direct debit. At the same time, I instruct my bank to redeem the SEPA direct debits drawn on my account by DB Vertrieb GmbH with the creditor ID DE390800000002177. Note: I can request reimbursement of the debited amount within eight weeks of the debit date. If the account holder and customer are different, they are jointly and severally liable for compliance with the payment obligation. The conditions agreed with my bank shall apply. Your personal data (name, address, IBAN, date of birth and email address) will be transmitted to Infoscore Consumer Data GmbH, Rheinstr. 99, 76532 Baden-Baden for the purpose of credit assessment and verification of your address. The legal basis for this processing is Article 6(1)(b) and Article 6(1)(f) GDPR. The subscription is ordered and processed via a central customer account set up by DB Vertrieb GmbH (Europa-Allee 78-84, 60486 Frankfurt am Main, Germany) when you place your first payment order. You can also use this customer account to order further payments by direct debit.

Your price:
Deutschland-Ticket Jobticket DTV (deutschlandweit) 55,10 €
55,10 € monthly

We debit each instalment from your account on a monthly basis.

From January 1, 2025, the new monthly price for the Deutschland-Ticket will be 58.00 euros. The new monthly fare for the Deutschland-Ticket jobticket depends on the agreements with your employer.

Back Continue

IBAN entry of the payer

The ticket price of €58 less the discount of €2.90 is deducted from the employee's account. The employer subsidy is paid via payroll accounting.

Check order and accept conditions



All details of the order are **summarized** and must be checked again.

Approval of the **contractual conditions** and, if desired, any marketing material

DB Ticket Customer Data Traveller Bank Details **Order**

Please review your data

Deutschland-Ticket Jobticket DTV 55,10 € monthly

Valid from January 2025
 Deutschland-Ticket Jobticket DTV (deutschlandweit)

Personal subscription ticket, non-transferable, 2nd class. The ticket is valid throughout Germany for any number of journeys on all local trains and all public transport within transport associations (S-Bahn, U-Bahn, streetcar, bus), regional tariffs and participating transport companies. The fare regulations of the respective fare provider apply.
[Information](#)

Company	BASS 52 GmbH_mit Vertretern
Customer Data	Example Example
Salutation	DD.MM.YYYY
Name	Example Street
Date of birth	11111 Example City
Street & House number	Country
Postal code & City/Town	
Country	
Email	Example Email
Traveller	
Ticket holder	Frauke Example
Bank Details	
Account holder	Frauke Example
IBAN	DE0212030000000202051

Terms and conditions*

I have taken note of the [tariff regulations of the Deutschland-Ticket of Deutscharbeitsverband GmbH](#) and agree to them. I have taken note of the information on [data protection](#). Please note: The email following the order merely serves to confirm receipt of your order and does not constitute acceptance of your offer to conclude a contract for a season ticket subscription.

Marketing by email

Yes, I would like to be informed by email about current promotions, new rewards and customized offers.

Marketing by phone

Yes, I would like to be informed by telephone about current promotions, new rewards and customized offers.

Your price:

Deutschland-Ticket Jobticket DTV (deutschlandweit) 55,10 €

55,10 € monthly


We debit each instalment from your account on a monthly basis.

From January 1, 2025, the new monthly price for the Deutschland-Ticket will be 58.00 euros. The new monthly fare for the Deutschland-Ticket Jobticket depends on the agreements with your employer.

Confirmation of the order to the employee







Confirmation of the order and **summary** of the ordered subscription in the portal



Your order was successful

You will receive a confirmation of your order by email to: Example email



 **Deutschland-Ticket Jobticket DTV**

 Order No. DTV-DTJ-DI-00009177  Valid from 01.10.2024  Frauke Example

What's next

1. Your order will now be processed.
2. You will receive an email with your subscription number and further information.
3. Follow the instructions in the email to get your ticket.

This is what you need in public transport

-  Ticket in the DB Navigator app
-  Identity document

Done


In addition, an **email** is sent to the customer **confirming** receipt of the **order**.

Email examples after the employer's decision



Activation email to the employee

Your subscription has been activated
Order number: DTV-DTJ-DI-00009177 Subscription number: 957914523




Dear Name Surname,


Your subscription ticket is ready. You can now add it to the DB Navigator.

It's that easy:

Add with link
If you are reading this email on your smartphone, you can easily add your subscription ticket [using this link](#).

Or:

 **1. Open "Journeys" in the DB Navigator**
Die Höhe der Abbuchung richtet sich nach dem zum Abbuchungszeitpunkt gültigem Tarifstand und

 **2. Add ticket**
Tap the plus button at the top of the screen and enter your **subscription number 957914523** and **surname**.

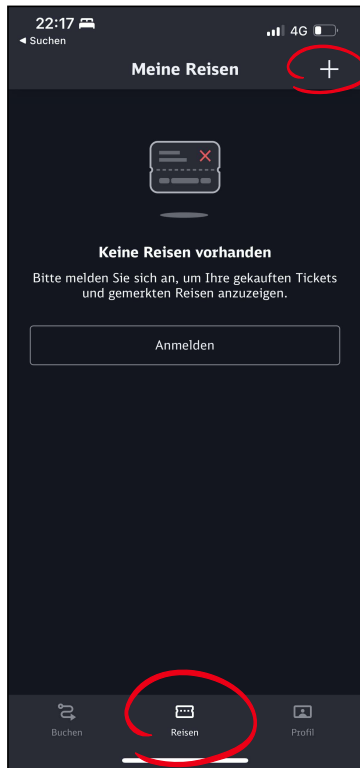
You will receive a **mobile ticket every month**. Your next ticket will be loaded automatically 14 days before the end of the current ticket validity, when you open the app. The ticket will show you that the following month has been successfully loaded. The ticket is automatically displayed in the app on the first day of validity. If the ticket is not loaded, please add it again as described above.

After the release period has expired without a response from the employer, the purchaser will receive an e-mail about the expired order. A new order is required

Your employee can use the Ticket in the DB Navigator App in German or english



Click on „Reisen“ in the navigation and then on the plus icon to add the ticket



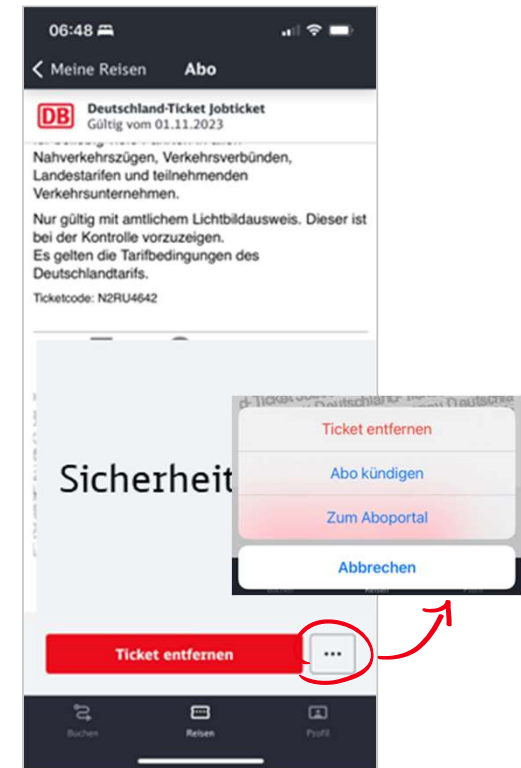
Enter your Abonummer (subscription nr) and last name, then confirm with „Hinzufügen“



The Deutschland-Ticket Jobticket as digital ticket will be **renewed automatically every month**




Below the ticket, you can find important functionalities
„Ticket entfernen“ = delete from phone
„Abo kündigen“ = cancel



Approval email for the employer



Bitte prüfen Sie diese Bestellung
Bestellnummer: DTV-DTJ-DI-00009177



Guten Tag,

Bitte prüfen Sie die Bestellung von Frauke Example auf Berechtigung und klicken Sie den entsprechenden Button am Ende dieser E-Mail.

Die Prüfung ist noch bis einschließlich 04.08.2024, 23:59 möglich.

Details zur Bestellung
Mitarbeiter:in *Example name employee*
Firma: *company*
Ticket: Deutschland-Ticket Jobticket DTV, Handy-Ticket
Gültigkeitsbeginn: *tt.mm.jjjj*

Bestellung genehmigen **Bestellung ablehnen**

Bei Fragen wenden Sie sich gerne an uns.
Ihr Abo-Team

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You will receive the approval email after your employee has received the order confirmation.

Calculation of the expiry date based on the contractually stipulated release period

If the deadline expires, the employee must place a new order

