



# The DeutschlandTicket!

## For the climate. For you. For everyone.



### What is the DeutschlandTicket and what does it let me do?

The DeutschlandTicket is a subscription ticket for bus and rail. It can be terminated on a monthly basis and is available at an introductory price of 49 euros per month. The ticket is valid from the 1st day of the month onwards. It lets you travel anywhere in Germany, around the clock, for the entire month. It is your environmentally friendly “flat rate for regional transport anywhere in Germany”.

### What kind of transport can I use with the DeutschlandTicket?

The DeutschlandTicket is valid in all networks and with all local transport companies anywhere in Germany. The ticket allows you to use all local transport vehicles, i.e., all buses, trams, city trains, and subway trains as well as to travel in 2nd class in any suburban trains, regional trains, and regional express trains. The ticket is **not** valid on any long-distance trains (e.g., ICE, IC, EC) or with any private providers such as FlixTrain.

### What does the DeutschlandTicket cost and how long is it valid?

The ticket costs 49 euros per month. It is valid from the first day of the month in which you start the subscription onwards. Don't be worried about it being a subscription. You can terminate this ticket on a monthly basis. If you no longer need it, you can terminate your DeutschlandTicket free of charge by the 10th day of a month, effective at the end of the month. If you do not terminate it, it will be renewed and charged month by month. **Example:** If you no longer wish to use the DeutschlandTicket from September onwards, terminate it by 10 August with the transport company from which you bought it or by clicking the termination button in the app.

### Where can I get the DeutschlandTicket?

You can purchase the DeutschlandTicket **digitally** with the app for your smartphone or as a chip card at your transport company's KundenCenter. It is **not** available from the driver or the vending machine.

### Will the DeutschlandTicket pay off for me?

The DeutschlandTicket will pay off for you if you travel by bus and train in the VRR, in NRW, or even anywhere else in Germany. It is cheaper than any other VRR subscription ticket or monthly ticket of price levels A, B, C, and D. It is particularly useful for you if you commute, travel a lot, and in particular if travel any longer distances by bus and train. If you are travelling as a couple, want to take your bike with you regularly, or like to travel in 1<sup>st</sup> class, one of our other subscription tickets may be more suitable as they often already include some additional services. Find information on this at [vrr.de](https://www.vrr.de).

## **I have a subscription ticket and would like to get the DeutschlandTicket. What do I have to do?**

If you want to switch to the DeutschlandTicket from a Ticket1000, Ticket2000, BärenTicket, or YoungTicketPLUS, you don't need to do anything. Your transport company or sales service provider in the VRR will inform you promptly of how you can conveniently switch to the DeutschlandTicket. However, you can also continue your current subscription. Take-along rules included in your existing subscription cannot be transferred to the DeutschlandTicket.

## **Can I lend out the DeutschlandTicket?**

No, the DeutschlandTicket, both in the app and as a chip card, is personalised and **cannot** be passed on to anyone else. Only you are allowed to travel with this ticket. You must carry photo identification at all times with it.

## **Can I take my bicycle along free of charge with my DeutschlandTicket?**

The DeutschlandTicket does **not** include bicycle transport. If you want to take a bicycle with you on a regular basis, you can buy the new monthly bicycle ticket or the bicycle subscription ticket for the VRR area for an additional 29 euros per month. It is valid in conjunction with the DeutschlandTicket or another subscription ticket. If you only want to take a bike with you now and then, the VRR FahrradTicket, valid for 24 hours, will be sufficient for you. From 01 July onwards, you can also purchase the NRWupgradeFahrrad in a subscription for 39 euros per month.

## **Can another person travel free of charge on my DeutschlandTicket?**

The DeutschlandTicket does **not** include taking along another person. Accompanying persons under the age of six can travel with you free of charge since children only need a ticket of their own from age six onwards.

## **Can I take a dog along free of charge with my DeutschlandTicket?**

The DeutschlandTicket does not include a flat rate for dogs, but the provisions of the NRW terms of carriage continue to apply. They generally permit dogs to travel for free in NRW. An important requirement is that safety and order of the operation is not endangered and that other passengers are not inconvenienced by it.

## **Can I also travel in 1st class with the DeutschlandTicket?**

The DeutschlandTicket does not include use of 1st class. If you want to use 1st class on a regular basis, you can buy the 1st class subscription ticket or the monthly 1st class ticket for the VRR area for an additional 46 euros per month. It is valid in conjunction with the DeutschlandTicket or another subscription ticket. If you only want to use 1st class occasionally, an additional ZusatzTicket in the VRR per person and ride will be sufficient. From 01 July onwards, you can also purchase the "NRWupgrade1.Klasse" in a subscription for 69 euros per month. It will then apply to 1st class use anywhere in NRW.

## **What happens during an inspection?**

Simply show the QR code from the app or your smart card and photo ID.

## **Does the mobility guarantee apply to the DeutschlandTicket?**

If your bus or train is delayed by 20 minutes or more at the departure stop, you may travel directly to your actual destination by IC, EC, or ICE or by cab or a sharing service. The costs for a cab or sharing system will be reimbursed proportionally, at up to 30 euros per person during the day and up to 60 euros at night between 8 pm and 5 am.

You can find the latest information at [www.vrr.de](http://www.vrr.de).